

# Employee Awards

## Supervisor of The Year

**Dave Smith**



**Dave Smith** is the Administrator of the Taxpayer Information and Assistance Section. Dave leads by example, taking challenges and working hard, without expecting more from his staff than of himself. He is supportive of his staff, especially in bolstering their achievements and giving them opportunities to grow and learn.

## Employee of The Year

**Martin Granados**  
**Amy Belcher**



**Martin Granados** is an office collector in our Tucson office. Martin is a good example of an employee who saw a need and did something about it. Martin developed a MACROS program to help his fellow collectors. This program has helped make the collectors more efficient and effective. This program is so successful in the Tucson office that other areas asked for it and it is now being used in the office and field units in Phoenix. Martin is also the Intranet Coordinator for the division. Martin is always ready to offer his help to all his fellow employees.



**Amy Belcher** is a taxpayer educator in CORE. Amy has a unique understanding of her customers, their needs and a true appreciation for the department's vision to be a leader in customer service and quality. This year Amy presented 190 seminars and outreach events with 2,735 attendees. Amy possesses a strong commitment to customer service, a pride in the agency and herself; she strives to provide a quality product and is dedicated to serve the taxpayers of Arizona in a professional, fair, and ethical manner.

## Employee Awards Continued

### Director's Special Recognition

#### Bill Adams

Data Management

#### Jan D'Ambra

Transaction Privilege Tax



Photo  
not available

**Bill** is a visionary and leader who inspires not only his employees but many others within the department with his drive and dedication. He is always looking out for his fellow employees and provides the necessary leadership to assist us as the department ventures into its new culture. His ongoing efforts help provide a better workplace for all.

**Jan** is an integral cog in the Tucson DOR office. She is deeply involved in all of the activities that encompass that office and provides valuable insight to the Director while protecting his interests. The smooth running Tucson office is a direct result of her efforts.

#### Janet Marquez

Taxation

#### Lori Gasper

Administrative Services



In **Janet's** role as a supervisor she constantly searches for improved methods to deal with her employees and the taxpayers she deals with. She enjoys developing new approaches through her quest for learning and knowledge. She becomes the student when necessary and then relays her new found knowledge to her fellow workers.

**Lori Gasper** is recognized for her outstanding work with the SECC campaign and other special events in the Department of Revenue

### Clean Air Challenge

#### Patricia Sandino and Marquetta White

Taxpayer Support



**The Taxpayer Support Division** is recognized for having a participation rate of over 52% in the Clean Air Challenge this year.